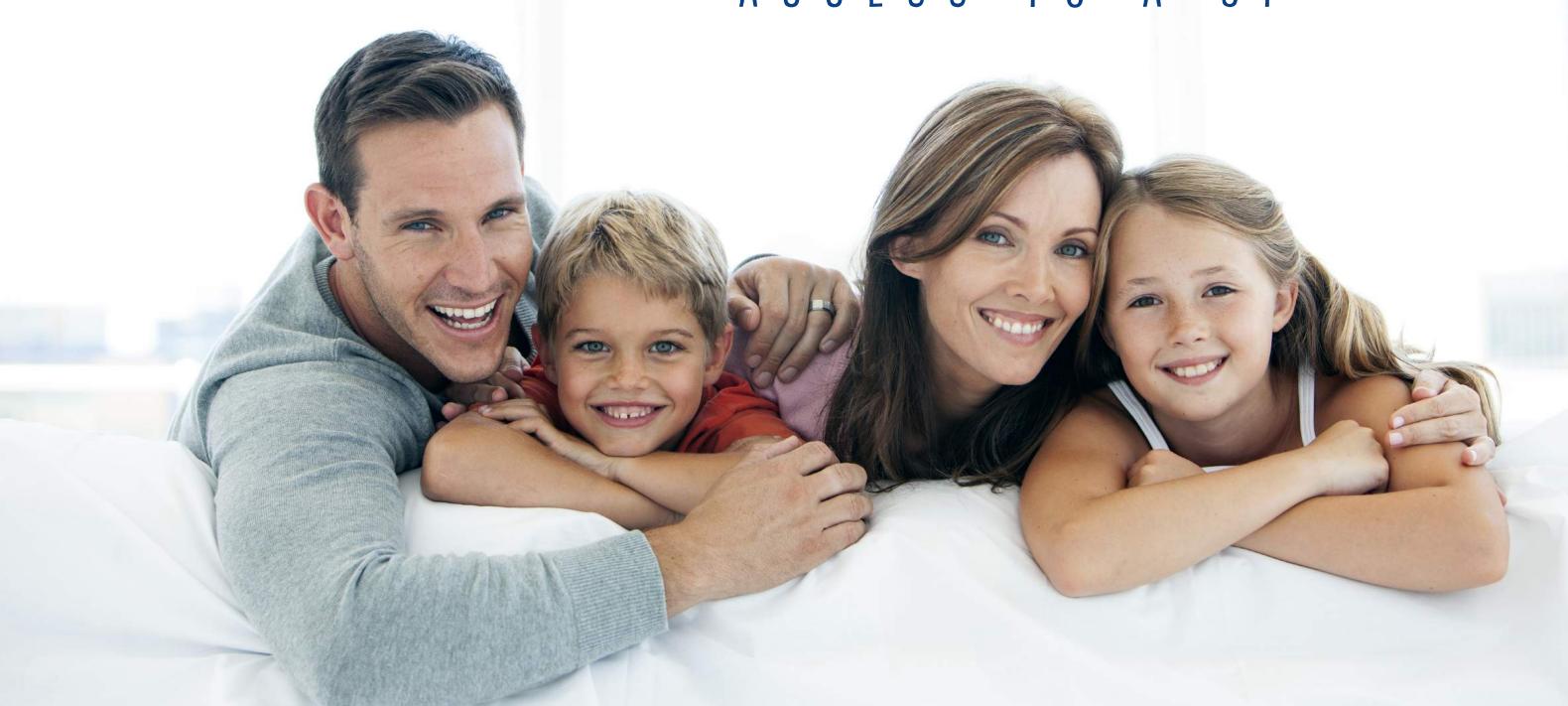
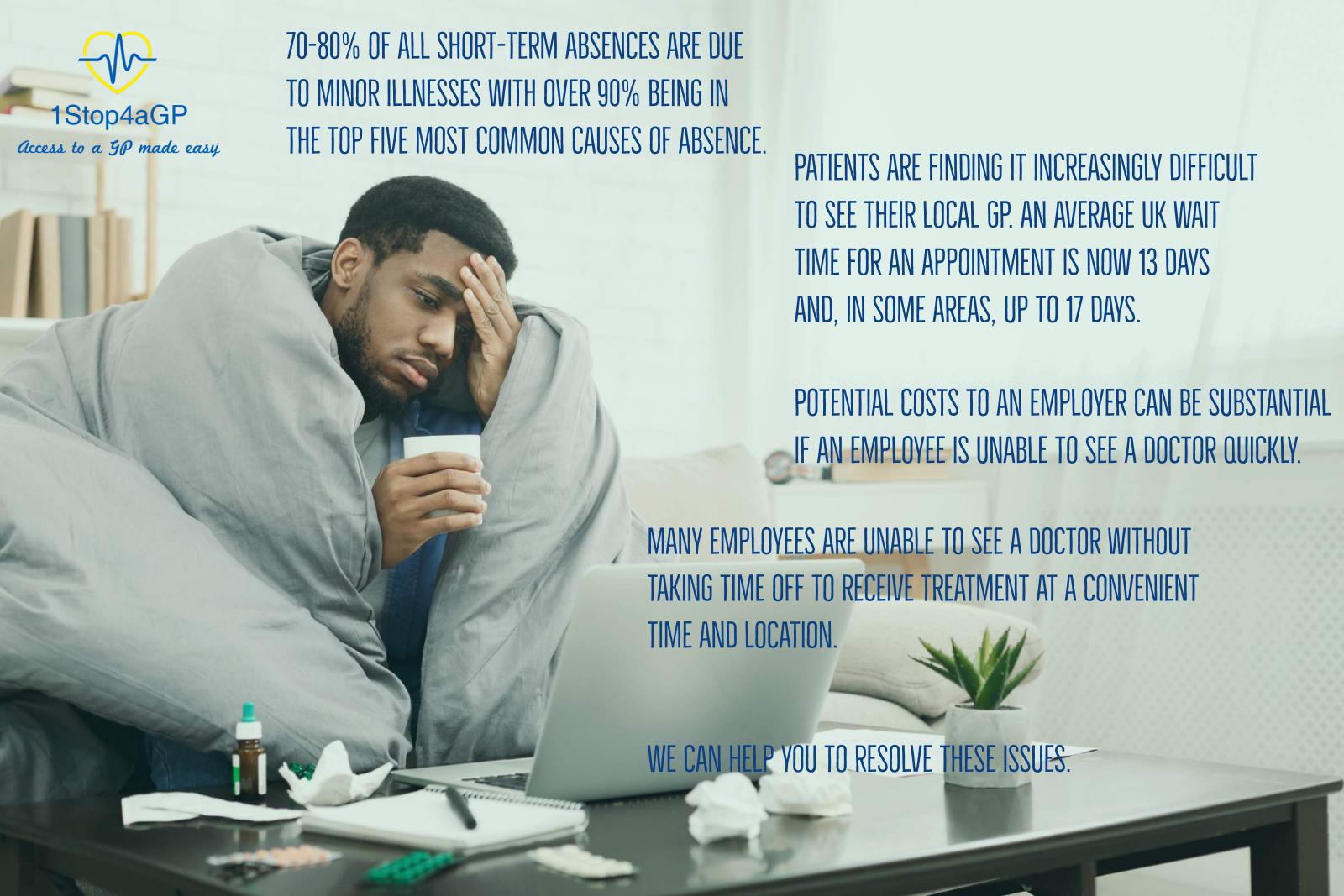


# KEEPING YOUR EMPLOYEES AND THEIR FAMILIES HEALTHY WITH 24/7 ACCESS TO A GP







#### **OUR SERVICE**

OUR GP CONSULTATION SERVICE GIVES YOUR EMPLOYEES AND THEIR FAMILIES ACCESS TO:

TELEPHONE HELPLINE: ROUND-THE-CLOCK SUPPORT FROM A GP, WITH NO LIMIT ON CONSULTATION TIME OR THE NUMBER OF TIMES EMPLOYEES CAN CALL.

VIDEO CONSULTATIONS: FACE-TO-FACE APPOINTMENTS WITH A DOCTOR CAN OFFER MORE IN-DEPTH ADVICE. BOOKED INITIALLY VIA TELEPHONE, VIDEO CONSULTATIONS ARE AVAILABLE 7 DAYS A WEEK BETWEEN 08:00AM AND 10:00PM.

PRIVATE PRESCRIPTIONS: OUR DOCTORS CAN ISSUE PRIVATE PRESCRIPTIONS THAT CAN BE DELIVERED VIA AN ONLINE PHARMACY DIRECTLY TO AN EMPLOYEE'S WORKPLACE OR HOME.

MEDICAL INFORMATION DATABASE: EMPLOYEES
CAN ACCESS HEALTH, DISEASE, LIFESTYLE AND
TRAVEL INFO ON MORE THAN 1,000 TOPICS.





#### BENEFITS FOR EMPLOYERS:

HELPS TO MANAGE SICKNESS ABSENCE THROUGH EARLY INTERVENTION

EMPLOYEES DON'T NEED TO TAKE TIME OFF WORK TO SPEAK TO A GP

ENCOURAGES BETTER HEALTH AND WELLBEING ACROSS THE BUSINESS

A HEALTHIER WORKFORCE CAN INCREASE PRODUCTIVITY

COST EFFECTIVE WAY TO PROMOTE GOOD EMPLOYEE WELLBEING

ATTRACTIVE EMPLOYEE BENEFIT





## BENEFITS FOR EMPLOYEES:

QUALITY: ALL OF OUR DOCTORS ARE GMC REGISTERED, LICENCED AND FIT TO PRACTICE

SUPPORT FOR THE WHOLE FAMILY: PARTNERS AND CHILDREN CAN BENEFIT FROM THE SERVICE TOO

CONVENIENCE: EMPLOYEES CAN SPEAK TO A GP AT ANY TIME OF THE DAY AND NIGHT, FROM WHEREVER THEY ARE IN THE WORLD

CHOICE: EMPLOYEES HAVE THE OPTION TO SPEAK OVER THE PHONE OR USE THE VIDEO CONSULTATION SERVICE

PEACE OF MIND: ISSUES OF ALL SIZES CAN BE DISCUSSED IN CONFIDENCE WITH A DOCTOR



### SO, HOW DOES IT WORK?

EMPLOYEES SIMPLY CALL THE 24/7 HELPLINE, WHERE THEY'LL SPEAK TO AN EXPERIENCED MEMBER OF THE CUSTOMER SERVICE TEAM WHO WILL BOOK EITHER A TELEPHONE OR VIDEO CONSULTATION WITH A GP AT A CONVENIENT TIME.

ONE OF OUR DOCTORS CALLS THE EMPLOYEE BACK AT THE APPOINTED TIME AND THE CONSULTATION BEGINS.

WITH NO TIME LIMIT, EMPLOYEES CAN SPEAK TO A CLINICIAN FOR AS LONG AS NECESSARY ABOUT ANY CONCERNS OR SYMPTOMS.





COMPLETE THE SIMPLE AGREEMENT FORM WHICH REQUESTS:

- BUSINESS NAME AND ADDRESS
- CONTACT DETAILS
- EMAIL ADDRESS OF PRIMARY CONTACT IN THE BUSINESS
- TOTAL NUMBER OF EMPLOYEES

ONCE WE HAVE RECEIVED YOUR PAPER / ONLINE DIRECT DEBIT MANDATE, WE WILL SEND YOU AN EMAIL CONFIRMING THE START OF SERVICE INCLUDING:

- EMPLOYER WELCOME PACK
- EMPLOYEE INSTRUCTIONS ON HOW TO ACCESS THE SERVICE
- COMPANY MASTER CODE

COVER COMMENCES ON THE 1ST DAY OF THE FOLLOWING MONTH OF YOUR SIGN-UP TO THE SERVICE.

THE SERVICE IS CONTRACTED FOR A PERIOD OF 12 MONTHS AND THEN CONTINUES FOR SUCCESSIVE 12 MONTH PERIOD UNLESS CANCELLATION NOTICE IS GIVEN THREE MONTHS BEFORE THE EXPIRY OF THE CURRENT CONTRACTED PERIOD.

